

Attachment 3: Proposed Compliance Monitoring Report Questions

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Each Health Service Provider must complete a single report form that covers compliance across all applicable sites within its service.

Completed forms must be submitted to EOPP@health.wa.gov.au annually by 31 August

Health Service Provider Name: _____

Please indicate how your service/ site demonstrates compliance with the following policy requirements:

1. Health Service Providers must have systems, structures and processes in place to support the recognition, response, escalation and management of physiological and mental state deterioration.

1.1 Does your HSP have systems, structures and processes for the recognition, response, escalation and management of physiological and mental state deterioration consistent with this policy in place?

Yes

No

If No, outline program for their development.

2. Systems, structures and processes should be consistent with guidance provided by the NSQHS 'Standard 8: Recognising and Responding to Acute Deterioration', including comprehensive training for all clinical and non-clinical personnel, commensurate with the duties and responsibilities of their respective roles.

2.1 Does your HSP have training for clinical and non-clinical personnel for Recognising and Responding to Acute Deterioration

Yes

No

2.2 How does your health service measure compliance for this training?

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3. Health Service Providers must utilise an observation and response chart that allows health professionals to monitor and document vital signs and any changes over time.

3.1 Are observation and response charts, that clearly identify/trigger patient deterioration in use by your service compliant with this policy?

Yes No

If No, outline the plan for ensuring their compliance with this policy

3.2 Are regular audits conducted to evaluate and monitor for compliance?

Yes No

If no, please explain why

4. Health Service Providers must implement guidelines/ a pathway to support the escalation of care

4.1 Are guidelines/pathways consistent with this policy implemented?

Yes No

If No, outline the plan for ensuring their compliance with this policy

5. Health Service Providers must implement communication protocols for patient, family, support people or carer-initiated escalation of care.

5.1 Does your health service have clear processes for patients, family, support people and carers to escalate care if they have concerns?

Yes No

If no, provide details on future plans for implementation of how this will be monitored and evaluated.

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6.1 Is the formal rapid response system-in place consistent with this policy?

Yes No

If No, outline the plan for ensuring their compliance with this policy?

Yes No

If yes, describe the issue/s and actions taken in the table below.

Issue identified	Action taken

Form completed by _____ Designation _____ Date _____

Approved by _____ Designation _____ Date _____