



Guiding Principles for Patient Reported Measures

These principles have been developed to guide WA Health's approach to the selection, collection, use and reporting Patient Reported Measures (PRMs) which includes both Patient Reported Experience Measures (PREMs) and Patient Reported Outcome Measures (PROMs).

The principles specifically relate to PRMs that are or would be collected in system-wide manner across WA health services acknowledging that the health system is broader than public health services. These principles will be used by health executive and staff, in partnership with consumers, carer and community, across all stages of the PRMs program, including, development, delivery, transition to business as usual, and into the future.

Person-centred: PRMs support shared decision-making with consumers, their carers and families to give a greater voice to their experiences and outcomes.

Integrated: PRMs are embedded across all health settings to cover the whole health-care journey and are integrated to allow a holistic view.

Fit for Purpose and Meaningful: PRMs are meaningful, accessible, and appropriate for Aboriginal people and other diverse groups of consumers and carers, and valued and beneficial for clinicians, and decision-makers.

Trusted and Reputable: PRMs are evidence-based, ensuring that they are valid, reliable, comprehensive, and comprehensible (easily understood).

Coordinated and Consistent: WA Health will consistently use and apply standardised PRMs as part of a coordinated system-wide approach.

Strategically aligned: PRMs are aligned with WA Health's strategic and operational direction and are embedded to influence a health system that delivers person-centred, high quality health care now and into the future.

Transparent: PRMs information will form part of transparent public reporting and be accessible at multiple levels within the health system, while complying with privacy and information access legislation and associated policies.

Continuous improvement: WA Health will commit to ongoing monitoring to support improvement in care and service delivery and improved PRMs processes both during and after a staged implementation of PRMs.

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